



South Shore Bank

Noteworthy News

Volume Issue • February 2021

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South Shore Bank continues to take the following steps to help ensure a safe environment.



Employees working remotely



Greeters welcome clients and manage capacity



Required face covering for clients and employees



Hand sanitizer at all client desks

How is South Shore Bank staying safe?



Directional floor arrows that safely manage foot traffic



Floor markers showing where to stand at a safe distance



Protective shields between all clients and employees



Deep cleaning and sanitizing procedures

Helping Our Community

Daniel Brennan, CFO

Just about one year ago, the COVID-19 pandemic began to affect us in more ways than we could ever imagine or plan for. We quickly learned to adapt to the new reality by adjusting branch operations, shifting to remote operations, and looking at new technology platforms to enhance the ways we serve you. We also kicked our commitment to our community into high gear with several initiatives:

- We helped our local businesses navigate the Paycheck Protection Program (PPP) loan process and disbursed over 1,000 PPP loans totaling just over \$130 million.
- We aided more than 450 commercial and consumer borrowers with payment assistance programs.
- We allocated \$500,000 of our PPP earnings to the South Shore Bank Community Fund, to assist our clients who have been negatively impacted by COVID-19 with making monthly rent or mortgage payments.
- Our Charitable Foundation, which exists to support the Bank's ongoing commitment to the communities we serve, shifted its focus to more directly support local humanitarian and food pantry organizations which had an urgent need for financial support.

This month, we celebrate Black History Month. South Shore Bank is celebrating Black History Month by highlighting Black role models who motivate and inspire us through who they are and the work they do! Visit South Shore Bank on Facebook to learn more.

Lastly, several of our branches reopened this week. Other branches will remain by appointment only for in-branch visits. Check out the list and stay up to date on our responses to the COVID-19 pandemic by visiting [Staying Safe | South Shore Bank](#).





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Our Clients are Talking

Quincy Asian Resources, Inc.

"We are incredibly grateful for the continuous support of South Shore Bank. As a local community partner, they are always by our side to support our mission of serving the community. Whether it is sponsoring a youth or cultural event, applying for and securing SBA funds, or just helping us think strategically about how we can partner to serve this community, South Shore Bank is always right there when we need them. We could not be more grateful for them and could not do our work without the support of their amazing team!" - Joanne Kelly, Vice President, QARI

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February Employee Anniversaries

Congratulations!

Patricia Kelley 22 yrs
Jane Wing 21 yrs
Catherine Foley 15 yrs
Anne Akoury 14 yrs
Pamela Wessel 5 yrs
David Kelson, Jr. 3 yrs
Doreen Brack 3 yrs
Kenneth Sweeney 2 yrs
Stacy Aliapoulios 1 yr

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